

# Arbor client by provider

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
231328	ALLEGAN GENERAL HOSPITAL	555 LINN STREET
231329	CARO COMMUNITY HOSPITAL	401 N HOOPER STREET
230022	COMMUNITY HEALTH CENTER OF BRANCH COUNTY	274 E CHICAGO ST
230013	DOCTORS' HOSPITAL OF MICHIGAN	461 W HURON ST
230078	LAKELAND COMMUNITY HOSPITAL, WATERVLIET	400 MEDICAL PARK DR

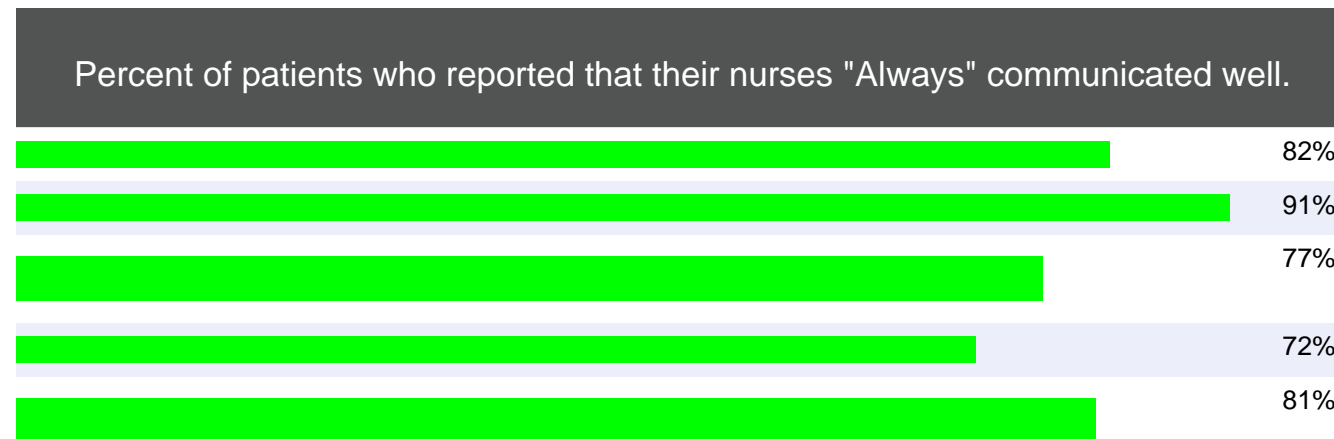
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City	State	ZIP Code	Phone Number
ALLEGAN	MI	49010	2696864101
CARO	MI	48723	9896733141
COLDWATER	MI	49036	5172795400
PONTIAC	MI	48341	2488577200
WATERVLIET	MI	49098	2694633111

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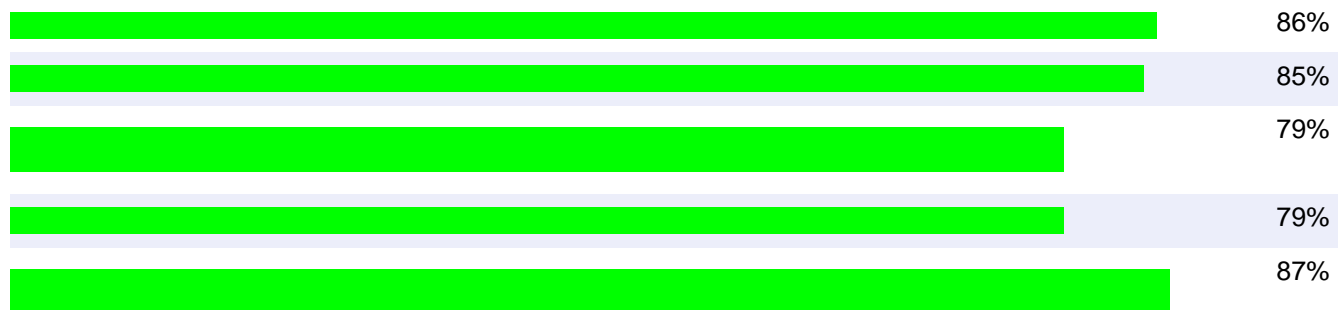
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Percent of patients who reported that their doctors "Always" communicated well.



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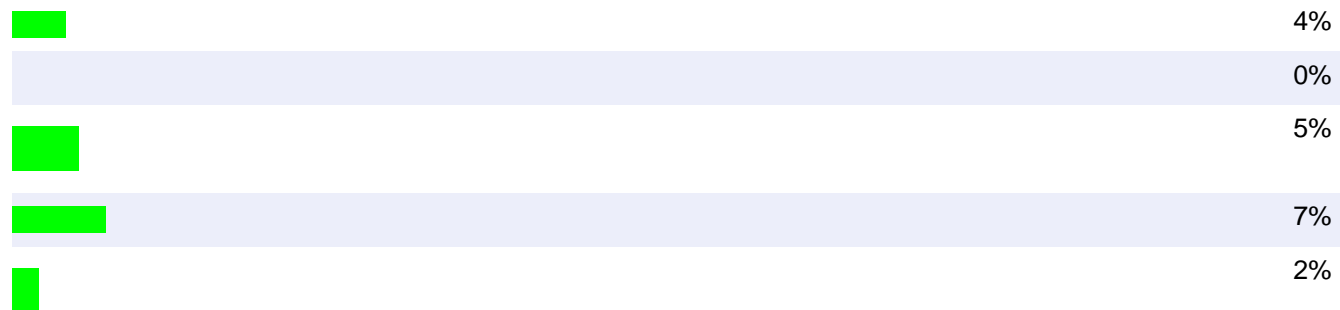
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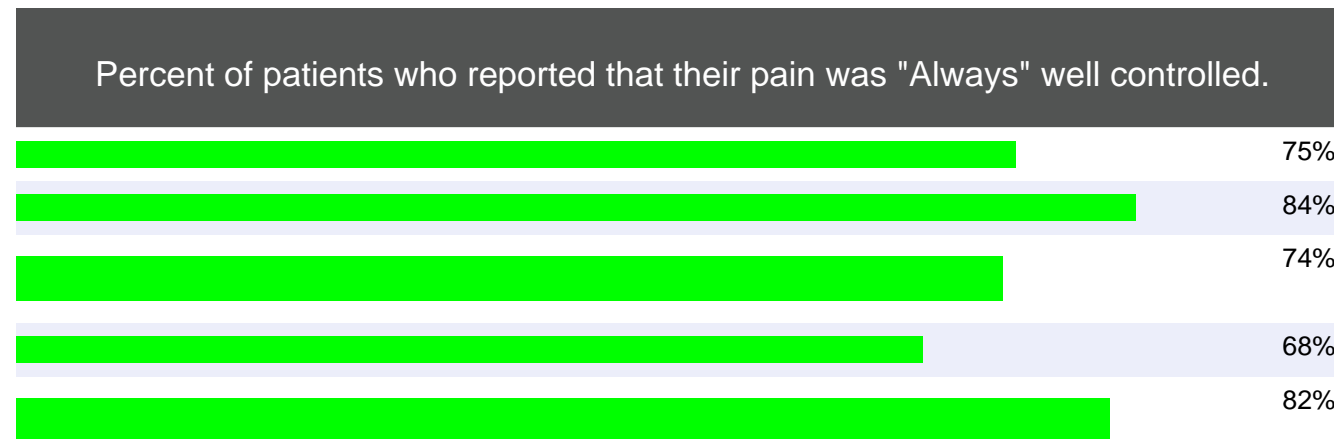
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Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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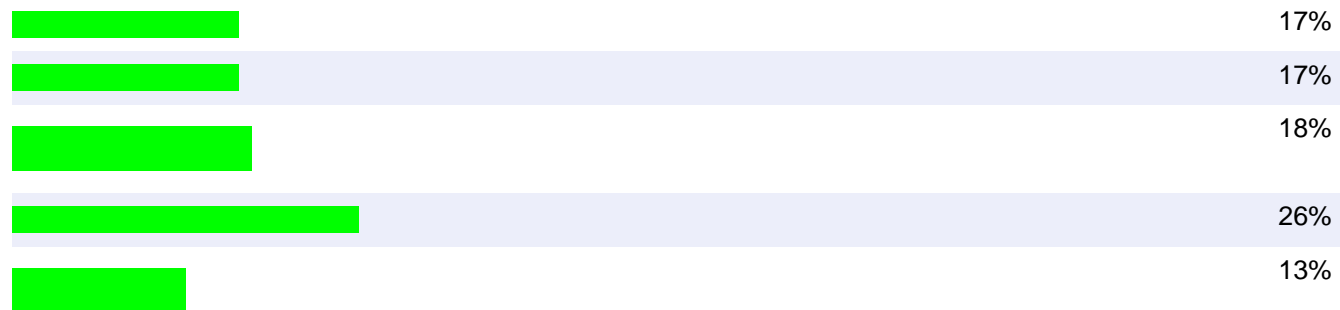
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Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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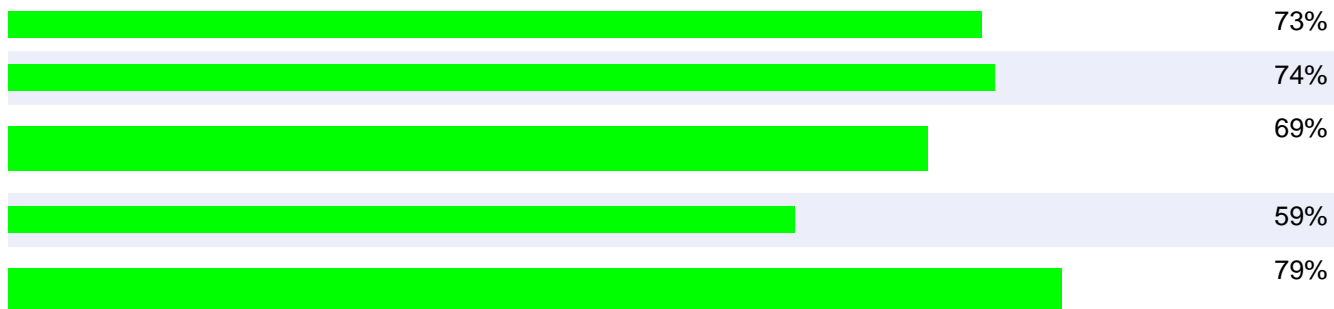
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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Percent of patients who reported that their room and bathroom were "Always" clean.



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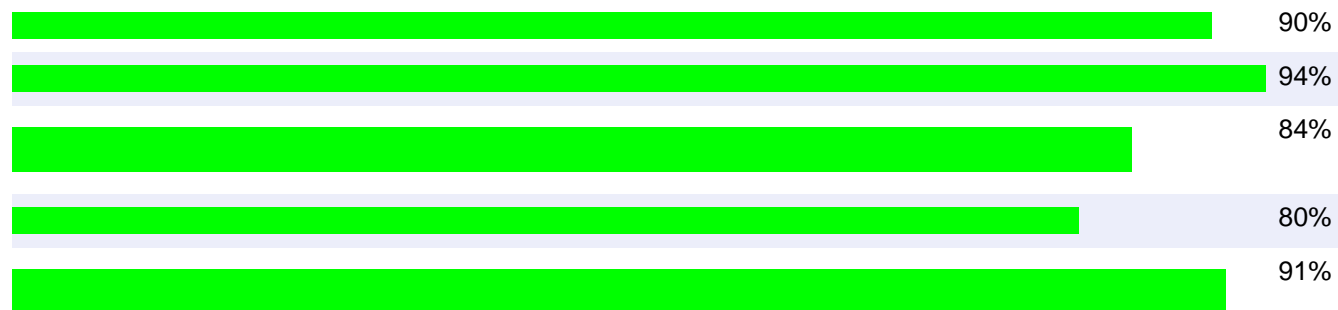
Percent of patients who reported that the area around their room was "Always" quiet at night.



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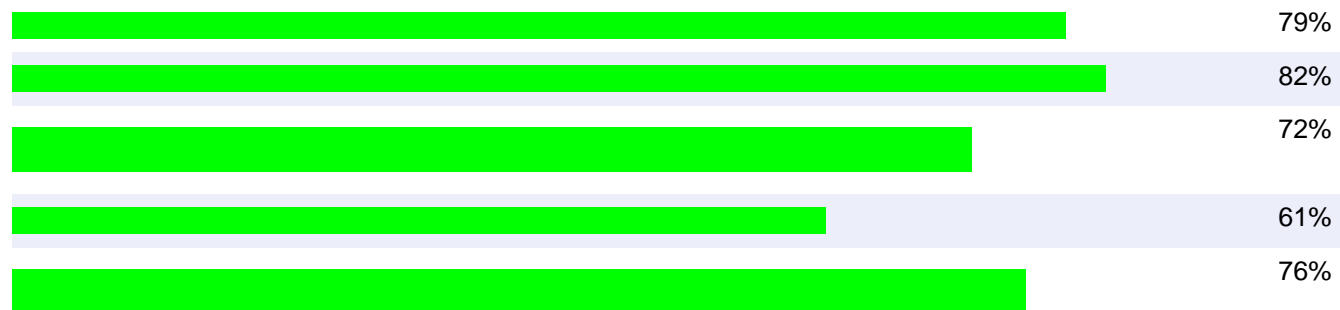
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who reported YES, they would definitely recommend the hospital.

